



Synergy Cloud offers the flexibility and security Alden Tool needs to manage their ERP infrastructure

“As a small business, hiring a full time IT employee is not practical. The cloud will offer us the flexibility and security our company needs to manage the ERP infrastructure without the expense of hosting it locally” - John Killeen, Alden Tool

Facts at a glance

Solution: Infrastructure as a Service

Products: VISUAL ERP, Synergy Cloud

Industry: Industrial Manufacturing

Country: USA

About the company

Alden Tool located in Berlin, CT is a family owned manufacturer of best in class surgical cutting tools, utilized by the most demanding surgeons and hospitals in the orthopedic, spinal and maxillofacial industry. As a long time VISUAL ERP user, Alden Tool utilizes state of the art equipment, machinery and software to deliver the highest quality surgical instruments that exceed all customer and ISO 13485 requirements.

To learn more about Alden Tool, please visit:

www.aldentool.com

[Click here](#) to learn more about Synergy Cloud.

Once the ROI was reviewed, moving from their current failing on-premise solution to Synergy Cloud was the obvious choice to be made.

“...hiring a full time IT employee is not practical”

John Killeen, Vice President
Alden Tool Company, Inc.

Challenges

- Outdated PC's and failing server
- No dedicated IT Personnel
- Changing and complicated security requirements
- Staying up-to-date on the latest ERP Platform versions
- Unreliable remote access to VISUAL ERP

Benefits

- No more worrying about upgrading to the latest version of their ERP. All upgrades are included with the Synergy Cloud subscription.
- Alden Tool employees and ownership will be able to access VISUAL ERP from anywhere in the world through just an internet browser from any device.
- Saved thousands on the cost of all new server infrastructure and no longer need to consider hiring a full time IT professional.
- No more worrying about installing patches between upgrades.
- Users no longer have trouble logging in from their desktop devices. They only need to launch a URL and they can log in and start working.
- More time for money making activities.
- Nearly an immediate ROI.