

## Meet Your Synergy Team



### **Nicholas Antonelli, Business Solutions Account Manager**

Nick joined Synergy in 2015. He started with our Customer Care Team and his drive to continue to meet our mission statement of helping manufacturers reach their full potential led him to becoming an Account Manager with Synergy. Now with a dedicated group of customers to aid he continues to help reach those goals. Nick is here to help you with answering questions regarding your software licensing, information on any additional software or services, or to assist with any new project planning.

#### **Nick's Contact Info**

**T:** 631-665-2050 | **C:** 631-708-4133 | **E:** NAntonelli@SynergyResources.net | [Book a Meeting](#)



### **Matthew Morgan, EVP - VISUAL Business Unit**

Matt joined Synergy Resources in 2011. He has over 20 years of experience working with manufacturing companies. Matt is responsible for managing a team of experienced VISUAL implementers in the areas of Finance, Operations, Continuous Improvement and Technical Services. Matt is always available to answer any question about your current project or one that you are considering and need assistance planning. He will also be able to direct you to the appropriate Synergy resource for your issue.

#### **Matt's Contact Info**

**T:** 631-665-2050 | **C:** 330-419-3075 | **E:** MMorgan@SynergyResources.net



### **Alexander Campo, Customer Care Manager**

Alex joined Synergy Resources in 2014. Over the years, he has worked hard to continue the push to drive improvement of our customer's experience. He oversees a team of responsive Customer Care representatives to ensure that all inquiries are addressed in a timely manner. Alex and the Customer Care Team is here to help assist with any issues or questions you may have about your VISUAL products.

#### **Alex's Contact Info**

**T:** 631-665-2050 | **C:** 631-847-5317 | **E:** CustomerCare@SynergyResources.net

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 **Marianne Fornieri, Office Manager**

Marianne joined Synergy Resources over 20 years ago. She coordinates the invoicing, collections, and accounts payable for the company and works closely with members of the administrative team to assist our customers with anything pertaining to billing. Marianne is always available to answer any questions you may have regarding your Synergy billing questions.

**Marianne's Contact Info**

T: 631-665-2050 | E: MFornieri@SynergyResources.net

 **Paul Tedford, Chief Executive Officer**

Paul joined Synergy Resources in 2005 as a leading Presales Engineer. With over 19 years of ERP experience, he applies his extensive knowledge to assist Synergy's customers with improving their business performance. He does so by providing tips and tricks, creative solutions, discussing enhancements, and solving business issues. Our Executive Team is always open to hear from our customers to learn how we can better support you, assist with any issues you have, and to ensure Synergy is providing the highest level of satisfaction by driving meaningful business outcomes for your company.

**Paul's Contact Info**

T: 631-665-2050 | C: 3603-560-7650 | E: PTedford@SynergyResources.net

 **Michael Medved, Chief Operating Officer**

Michael began his career at Synergy Resources as an Application Engineer and Project Manager before leading the Technical Services Group. Synergy's Technical Service Group supports customers with Information Technology, Management Information Systems, and Custom Programming. Michael then worked to establish Synergy's CloudSuite Industrial ERP business unit. Our Executive Team is always open to hear from our customers to learn how we can better support you, assist with any issues you have, and to ensure Synergy is providing the highest level of satisfaction by driving meaningful business outcomes for your company.

**Mike's Contact Info**

T: 631-665-2050 | C: 516-319-6122 | E: MMedved@SynergyResources.net

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### **Katie Farrand, Manager of Operational Excellence**

Katie is Synergy's Manager of Operational Excellence for Synergy's Center of Excellence. Katie and her team work with all our customers on achieving their Operational Excellence visions. Katie has been with Synergy more than nine years, and has experience facilitating, training and implementing Change Management programs, Lean Manufacturing programs and business best practice, as well as prior roles in Quality Management, Supplier Quality Engineering, Product Management, and Application Support. Today she takes great pride in helping Synergy's clients to reach their full manufacturing and distribution potential through the merging of best business practice, lean, technology, and other business improvement methodologies.

#### **Katie's Contact Info**

**T:** 631-665-2050 | **C:** 617-596-7202 | **E:** [KFarrand@SynergyResources.net](mailto:KFarrand@SynergyResources.net)



#### **Corporate Office Address:**

Synergy Resources, LLC  
320 Carleton Avenue, Suite 6200  
Central Islip, NY 11722



#### **Contact Info:**

**T:** 631-665-2050 | **E:** [CustomerCare@SynergyResources.net](mailto:CustomerCare@SynergyResources.net) | [www.synergyresources.net](http://www.synergyresources.net)



#### **Corporate Business Hours:**

8:00 am to 5:00 pm ET | Monday through Friday

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