

Press Release

Springfield Spring



70 year young Spring manufacturer Selects VISUAL ERP to Improve Delivery and Quality ASSURANCE

Springfield Spring, a 70 year young US based developer and manufacturer of precision engineered springs, wire forms, fourslide-produced stampings & assemblies has chosen VISUAL ERP and implementation project to refine its manufacturing and strategic processes..

CHALLENGE

Due to the limitations with its current E2 ERP system, Springfield Spring launched an initiative to identify and implement an ERP that would improve data access, inventory and production management, quality assurance, shop scheduling and financial reporting. The fact that Springfield Spring has to comply with

regulatory standards (ISO 9001; ISO 13485; etc.) also made a compelling case for finding a system with strong QA abilities.

Springfield Spring explored several software offerings that could house all their financial, purchasing, inventory and production planning requirements including; Plex, ECI M1, Epicor, Global, IQMS, JobBoss, and Realtrac. After reviewing these Tina Malley, the firm's vice president, thought that they were left feeling unsure that those ERP firms could and would meet the company's needs.

SOLUTION

Tina thought the Visual/Synergy team had a great advantage with having positive customers (which they visited) and local staff supporting with many years of expertise and experience as Visual software users.

“The functionality that they showed our team helped us to quickly see that our inefficient processing would be greatly improved”.

The ease of access to data, for fast, smart inquiries” was key to their decision. Tina mentioned that “many of the Springfield Spring staff came from many larger companies which had used multiple user interface layers within their ERP systems. Whereas she felt Visual has single user friendly interface throughout the software.”

After several customer visits, and product demos, it appeared that VISUAL ERP was an exceptional find and fit.

“VISUAL’s Easy lean capabilities was precisely consistent with the Springfield Springs company direction of being nimble, and responsive with high quality, leveraging the lean approach.

When asked about the thoughts around the excitement moving forward, the response was “I can’t wait to start using Visual! I want it now!”
