

MNVMUG Meeting Agenda

8:30 am **Check-in Opens**

9:00 – 9:15 **Announcements**

9:15 – 10:15 **Re-engineering Engineering by Jason Snoeyink, Synergy Resources**

Examine different ways to create engineering masters and work orders. Ensure how parts are engineered is how they are built on the shop floor. Also examine the tools at our disposal in the Manufacturing Window.

10:15 - 10:45 **Networking by Topic**

10:45 – 11:00 **Break**

11:00 – 12:00pm **CX Update & Infor Concierge demo by Mary Trick, Infor Chief Customer Officer**

Infor's journey to extraordinary customer experience; many of the initiatives that Infor is doing are ideas that may be beneficial for Infor customers to implement within their own environment and their journey with their customers. Her session will include a demo of Infor's recently launched Concierge.

12:00 – 12:45 **Lunch**

12:45 – 1:45 **QBuild, Rey Bustamante**

Learn what the most common issues are when no CAD integration is in place. See a detailed technical demo on how CADLink is used in the day of the life of an engineer. Part of the discussion will be best practices on managing CAD data, and how that impacts Parts and Masters in VISUAL.

1:45 - 2:45 **Smartviews and Crystal Launchpad, Paul Tedford, Synergy Resources**

There are many tools that you can use to mine data (or create reports/analytics) from your VISUAL (and other) databases. This session will focus on two that 100s of VISUAL users have used to make their data work for them (instead of against them). Crystal Launchpad is a great tool for those companies that have a library of Crystal reports and want easier web based access, security, and automating scheduling of these reports. Smartviews is a tool that comes with prebuilt analytics specifically built for your industry and VISUAL, but more importantly makes report creation and making decisions from your data quick and easy. We look forward to seeing if you agree!

2:45 - 3:00 **Break**

3:00 – 3:45 **Open Discussion (channel partners & INFOR included first 30 min)**

3:45 – 4:00 **Feedback Forms and Door Prize Drawing**

4:00 pm **Adjourn**

Registration Costs: Registration has been REDUCED from \$50 to \$40 without any membership discounts and is due by October 20th, 2017 by 5 PM. Prepayment of all registrations is required. Pay-at-the-door registration is not available.